

QCPAC COVID-19 Guidelines & Procedures for Ticket Sales

Benchmarks set by the Governor and Arizona Department of Health Services have been met for Indoor Theaters to reopen in Maricopa County! We'll be following the required safety protocols (and more) to ensure a safe theater experience for all. The following plan details what we're doing to keep our audiences, dancers, and employees safe.

Ticketing Procedures for DC2's Christmas Shows:

Please note each show time has a designated time for ticket sales. In order to reserve your tickets on the day of ticket sales, you will need to send an email to info@qcpac.com stating the information listed below. Emails are time-stamped and will be processed on a timeline basis.

Show Times		Time to Send Email	
12/19	9:00am	12/7	9:00am
12/19	10:30am	12/7	10:30am
12/19	12pm	12/7	12pm

- A. To reserve your tickets, you will send an email to info@qcpac.com at the designated email time listed in the chart above. *(Please note – If requesting tickets for multiple shows, individual emails need to be sent for each show time at the designated email time listed in the chart above.)* Each email should state the following information:
1. Your name
 2. Your email address
 3. Telephone number (QCPAC Box Office Rep. will call you for your credit card information)
 4. The show time you would like to attend on Saturday, December 19th at the Queen Creek Performing Arts Center
 5. The number of tickets you would like to purchase.
- B. Emails will be processed by the time stamp of the email. If the email arrives prior to the start time designated above, your email will be processed after the time-stamped emails for that show.
- C. QCPAC COVID-19 Guidelines
- Limited audience capacity
 - Capacity has been reduced with every other row empty and two seats between each group in attendance.
 - Face Covering Required
 - Face coverings are required when attending according to the Arizona Department of Health Services unless actively eating or drinking.

- Hand Sanitizing Stations
 - Hand sanitizing stations are available upon entrance into the lobby and near theatre doors.
- Digital Tickets
 - Digital tickets are available upon ticket purchase and will be sent via email to be accessed on your phone for scanning.
- Physical Distancing
 - Physical distancing of 6ft will be required for each attending party in the lobby, for will call, and concessions.
- Organized Exit and Entrance Plan
 - Arrows on the ground will be available to help lead and direct audience members to their seats and when it is time to exit.
- Enhanced Sanitation
 - All touch surfaces will be sanitized prior and in between performances including seats, armrests, railing, door handles, lobby surfaces and bathroom surfaces.
- Employee Safety Measures
 - Employees are expected to stay home if feeling unwell or showing any flu-like symptoms. Employees are also required to wear masks at all times.
- Actor Wellness
 - Actors are expected to opt out of performing if feeling unwell or showing any flu-like symptoms.
- Concession Policies
 - All concession products are prepackaged.